



## Faster System Replaces VPC at Seton Hays, Feb. 2

In response to staff and physician concerns that Seton's Virtual PC system is too slow and cumbersome, VPC is being replaced by a **faster and more user-friendly Citrix Clinical Access** system at Seton Medical Center Hays on Thursday, Feb. 2.

CCA offers the same application access and functionality as VPC, but offers **shorter application launch and log-in times** than VPC. At Seton Highland Lakes, new log ins went from 90 to 120 seconds with VPC to **less than 25 seconds with CCA**. When roaming, log ins with CCA average five seconds. [Read more here about CCA.](#)

On Feb. 2, Information Services will launch CCA on department-by-department basis. Physicians will be asked to log out and then log back in to activate the new system.

If you were unable to preregister for CCA last week, the project team will be happy to assist you with registration during the rollout. This includes synching your passwords in the new system to allow single sign-on capability. The whole process only takes five minutes to complete.

Finally, an Information Services CCA team will be rounding 24/7 throughout Seton Hays on Feb. 2, 3 and 6. On these days, please call the CCA Hot Line at ext. 42838 should you need immediate assistance.

In the meantime, contact Lane Levinson, Seton IS project manager, at ext. 13342 or [llevinson@seton.org](mailto:llevinson@seton.org) with any questions or concerns regarding the transition to CCA.