

COMPASS Information for Physicians Practicing at Dell Children's Medical Center

I practice at another Seton hospital and already have my COMPASS password. Do I still need more training?

If you are a physician entering at least 70% of your orders into COMPASS at one of our COMPASS CPOE sites, you will only need to attend training to new documentation requirements for Meaningful Use. If you do not meet the 70% CPOE threshold, you need to attend additional training on Computerized Physician Order Entry (CPOE) and Medication Reconciliation. All physicians who have not demonstrated Result Viewing competency are required to attend training to improve your skill with reviewing patient data.

How long is training and when is it scheduled?

Training time will vary between three and eight hours, depending on your current level of use and whether you have successfully completed the COMPASS-ASSESS module on Seton Learning Central. Those who pass this assessment module will not need to attend the 1.75 hour Results Viewing/ Message Center class. Those who have demonstrated use of CPOE will not need to attend the 2 hour CPOE/Medication Reconciliation class. **All providers should plan to attend the Learning Lab prior to April 17, 2012 to practice with COMPASS.**

Can I just show up or do I need to reserve classroom time?

To ensure the proper ratio of trainers to physicians and computer availability, it is important to schedule your classroom time in advance.

How do I schedule my COMPASS training?

Please email Cyndi Barbour at cbarbour@seton.org to discuss your individual learning plan and register for courses.

How do I get my COMPASS username and password?

Physicians will receive their personal COMPASS log in and password upon completion of the COMPASS training and demonstration of COMPASS competency.

How do I log into COMPASS from my home or office?

Instructions on accessing COMPASS can be found at on the COMPASS Help section of DoctorLink at <https://doctors.seton.net/CompassHelp>.

Can my medical office staff use COMPASS?

Yes. Medical office personnel can use COMPASS to look up diagnostic data and patient demographic information. An online lesson, *COMPASS Foundations Training*, a COMPASS Account Request form and other helpful documents are available on the [COMPASS Help Section of DoctorLink](#). All personnel accessing COMPASS must use their own unique password issued to them by the Seton Family of Hospitals. It is a HIPAA violation to access private patient information using another person's log in.

I am using COMPASS and have a technical problem. How do I get help?

Physicians with an **immediate technical need** should call the Seton ServiceDesk at (512) 324-1675 and select Option #5.

What onsite resources are available when I need help using COMPASS at DCMC?

During the CPOE transition, additional support resources will be available onsite to assist you when placing and reviewing orders in COMPASS. After the initial transition, specially-trained nursing staff serving as COMPASS Super Users (Advisors) and Unit Champions (Experts) can assist you.