



Download Instructions for the Citrix Client

Step 1 Download the Citrix Client software for a *Windows Operating system* or *Mac Operating system*

Windows Computers:

- Select the XenApp Web Client v12.03.
- Select Run or Save
- Click Install
- Click Finish

A screenshot of a web application interface. At the top left is the CERNER logo. Below it are tabs for "Applications" and "Messages". A status bar shows "Logged on as: Guest". The "Messages" tab is active, displaying "You have no messages." Below this is an information icon and a message: "If you wish to use the latest MetaFrame Presentation Server Client (ActiveX) for 32-bit Windows, you can install it. Select the icon below to install the client." Three links are listed: "Click to Install the Citrix XenApp Web Client v12.03" (highlighted with a red box), "Click to Install the Citrix XenApp Full Client v12.03", and "Click to Install the Citrix XenApp Client for Macs".

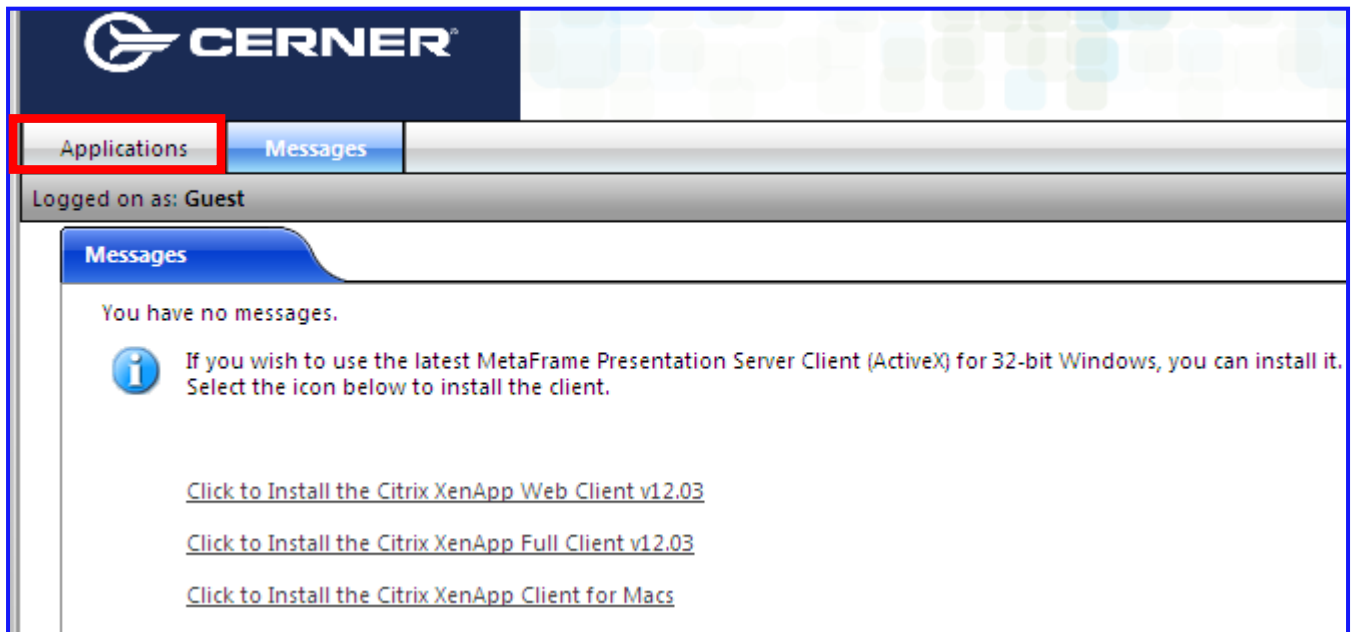
****Note-**If downloading the Citrix Web Client does not work properly and you cannot log into the COMPASS system, then download the Citrix Full Client. It is not required to uninstall the Citrix Web Client before attempting the Citrix Full Client. The Citrix Full Client is listed below the Citrix Web Client and should only be used if the Citrix Web Client does not work.

Mac Computers:

- Open the Firefox Web Browser
- Select Click to install the Citrix Zen-App Client for Macs (displayed from the message tab)
- A window opens with 2 objects; One is a box, click on that box
- Click Cerner install plug-in
- Click yes to the next 3 questions and select the appropriate license agreement
- Uncheck the Cerner dazzle now.
- Click Finish



Step 2 Select the Applications Tab to proceed with the login to the COMPAS system



Step 3: The next step is to identify which *COMPASS* application to open.

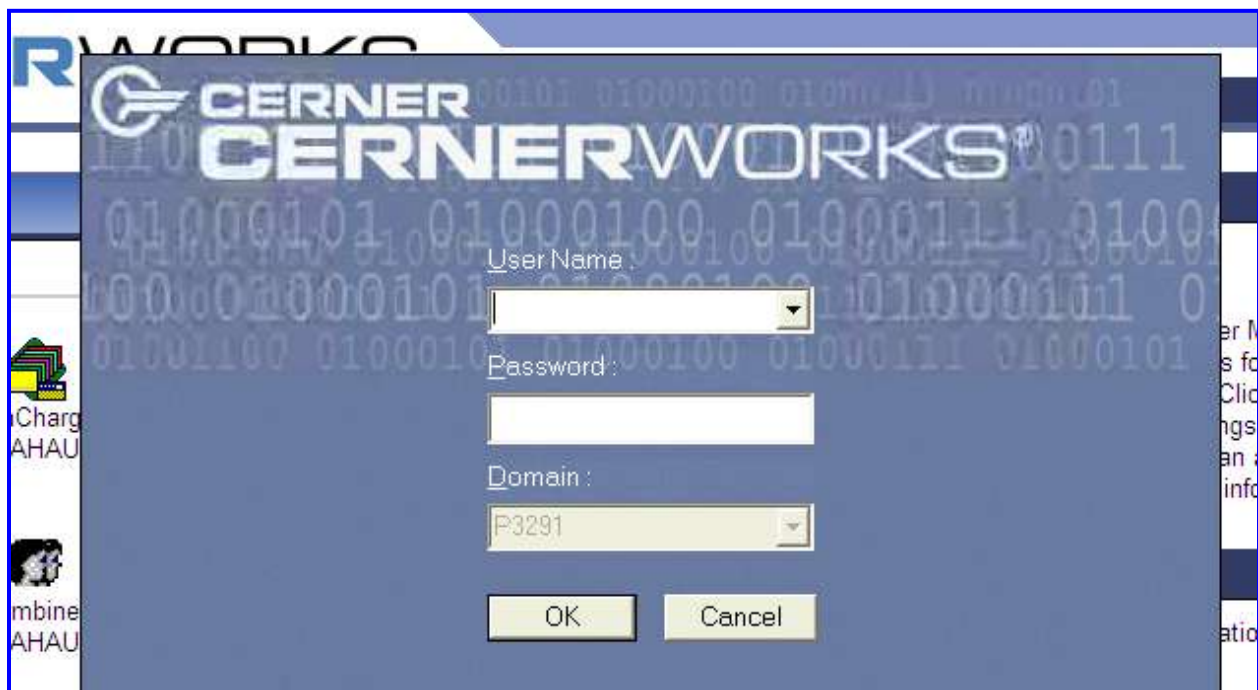
- The majority of Physicians and their staff use PowerChart
- The Emergency physicians use FirstNet
- The Lexi-Comp application contains the Seton Pharmacy In-patient Formulary



****Note:** The Compass icons now display.

Step 4: Enter the *COMPASS* login User Name and Password.

The User Name for both your Network and *COMPASS* accounts will be the same. If this is the first time to login to the *COMPASS* system, you will be prompted to change your password. The only password requirement is a seven character minimum. Resetting the Network password does not change the *COMPASS* password.



Step 5: (Optional) To reset your COMPASS password voluntarily:

- After opening the application
- Click Task the upper left toolbar
- Select Change Password
- Follow the general password reset steps

