COMPASS Provider Quick Reference

Table of Contents

Introduction ................................................................................................................................. 3

COMPASS Overview .................................................................................................................. 3

PART I PowerChart (FirstNet Where Applicable) ..................................................................... 3

Patient Lists - PowerChart ......................................................................................................... 3
Patient Lists - Creating a Location List ...................................................................................... 3
Patient Lists - Creating Custom Patient Lists ........................................................................... 3
Patient Lists - Add/Remove a Patient to/from a Custom List ...................................................... 3
Patient Lists - Creating a Provider Group List ......................................................................... 4
Patient Lists - Deleting a List ..................................................................................................... 4

Toolbar Summary ...................................................................................................................... 4
Message Center - Overview ........................................................................................................ 4
Message Center - Proxies ........................................................................................................... 5
Message Center - Co-signatures ................................................................................................. 5

Allergies ..................................................................................................................................... 5

Orders Management .................................................................................................................. 5

Entering an Order ....................................................................................................................... 6
Medication Clinical Decision Support (mCDS) ............................................................................. 6
Weight-Based Dosage Calculator .............................................................................................. 6

Power Plan Overview ................................................................................................................. 6
Care Set Overview ..................................................................................................................... 7
Discontinue Power Plans ........................................................................................................... 7

Orders - Favorite Folders ............................................................................................................ 7
Orders - Organizing Favorite Folders .......................................................................................... 7

Documenting Medication by Hx (Home Meds) ......................................................................... 8
Medication Reconciliation - Admission ...................................................................................... 8
Medication Reconciliation - Transfer .......................................................................................... 8
Medication Reconciliation - Suspend/Resume .......................................................................... 9

Medication Reconciliation - Discharge ..................................................................................... 9

Prescriptions .............................................................................................................................. 9
Depart - Discharging a Patient .................................................................................................. 9

Patient Education ..................................................................................................................... 10

Adding a Diagnosis .................................................................................................................. 10
Diagnoses and Problems - Favorites Folders .......................................................................... 11
PowerNote .................................................................................................................................. 11

Saving a PowerNote .................................................................................................................. 11
Editing a Saved PowerNote ....................................................................................................... 12

ePrescribe .................................................................................................................................. 12

PART II FirstNet .......................................................................................................................... 12

FirstNet .................................................................................................................................... 12

Tracking List—Checking-in ........................................................................................................ 12
Tracking List—Assigning Self .................................................................................................... 13

Tracking List - Navigation ........................................................................................................ 13
Tracking List - Columns ............................................................................................................. 13
Tracking List - Shortcuts ............................................................................................................ 14

Critical Value Review ................................................................................................................. 14

FirstNet Specifics Features- ED Triage View ............................................................................ 14

ED Order Folders ........................................................................................................................ 14
ED Displayed Orders .................................................................................................................. 15

ED Reducing Clicks When Placing Orders ................................................................................ 15
ED Specific Single Orders .......................................................................................................... 15
ED Power Plans .......................................................................................................................... 15
ED Disposition Orders............................................................................................................. 16
ED Prescription (Rx) Meds ..................................................................................................... 16
PowerNote ED ........................................................................................................................... 16
PowerNote ED Templates ........................................................................................................ 16
PowerNote ED Procedure Notes ............................................................................................. 17
FirstNet Tracking List Icons .................................................................................................. 17
Helpful Information .................................................................................................................. 17
Notes: ....................................................................................................................................... 18
Introduction

COMPASS Overview

COMPASS is the name of the Electronic Medical Record (EMR) used by clinicians at the Seton Healthcare Family. COMPASS is a Cerner product. Providers use COMPASS to look up real-time diagnostic data, place orders electronically, complete medication reconciliation (med rec), write progress notes, and sign medical records online. Seton affiliated providers access COMPASS via PowerChart (Part I of this guide) with the exception of Emergency Medicine providers which access COMPASS via FirstNet (Part II).

Note: Some sections of PowerChart (Part I) may apply to FirstNet users. This will be indicated with the FN icon next to the title.

How to Access COMPASS

From inside a Seton facility, COMPASS is accessible by selecting the appropriate COMPASS application icon from the active desktop.
http://compass.seton.org

From outside a Seton facility, COMPASS is accessible through Seton Doctor Link, Seton’s Internet resource for providers.
http://doctors.seton.net/compass

PART I PowerChart (FirstNet Where Applicable)

Patient Lists - PowerChart

Providers (excluding Emergency Medicine providers) access COMPASS via PowerChart, Once inside COMPASS, providers may build numerous types of patients lists. The most common lists used by providers are:

- **Custom List**—Allows providers to build and maintain patient list independent of any other activity, i.e. provider can add or delete specific patients based on user preferences. This list is not impacted by the facility’s admission/registration system.
- **Location List**—Allows providers to display all patients in a particular location, i.e. 3rd floor, ICU, etc.
- **Provider Group List**—Displays all patients seen by any provider in a provider group.

Patient Lists - Creating a Location List

- From the Patient List tab, click the List Maintenance icon on the horizontal toolbar at the top of the screen
- Click New. The Patient List Type window opens
- Select Location from the List Location. Click on the ‘plus’ sign to open up more options. Select criteria option by selecting the boxes from the Filter section.
- Select Discharged Criteria. From the window, select Not Discharged.
- Click Finish
- Select the list in the Available Lists window
- Click the Add arrow to move the list to the Active List window
- Click OK

Patient Lists - Creating Custom Patient Lists

- From the Patient List, select the List Maintenance icon on the horizontal toolbar at the top of the screen
- Select New. The Patient List Type window will open.
- Select Discharged Criteria. From the window, select Only Display Patients That Have Not Been Discharged.
- Select Custom, Select Next,
- Name the custom list
- Select Finish. The Patient List Type window will close
- Select the list in the Available Lists window
- Select the Add arrow to move the list to the Active List window
- Select OK

Patient Lists - Add/Remove a Patient to/from a Custom List

- Select the custom list in which to add a patient
Select the Add Patient icon on the horizontal toolbar at the top of the screen.
The Patient Search window will open. Search for the patient by name, MRN or other criteria.
Select Search or press the enter key.
Identify correct patient from the top window, then double click the correct encounter from the bottom window.
Click OK.
To remove a patient, right click on the name and click on the Remove Patient from List.

**Patient Lists - Creating a Provider Group List**
- From the Patient List click the List Maintenance icon on the horizontal toolbar at the top of the screen
- Click New. The Patient List Type window will open.
- Select Provider Group; Click Next
- Select Discharged Criteria. From the window, select Only Display Patients That Have Not Been Discharged.
- Select the provider group from the list
- Click Finish
- Select the list in the Available Lists window
- Click the Add arrow to move the list to the Active List window
- Click OK

Note: You will be assigned your group patients by your Group Administrator.

**Patient Lists - Deleting a List**
- From the Patient List tab, click the List Maintenance icon on the horizontal toolbar at the top of the screen
- In the Active Lists section (the right pane), click once on the list to delete
- Click the left arrow, moving the list from Active Lists to Available Lists. The list is now inactive
- To permanently delete the list, right-click on list name
- Select Delete Patient List

**Toolbar Summary**
- Avoid using this icon. See Exit button below
- Message Center: Form management of queries, verbal orders, etc. from Health Information Management (HIM)
- Learning VC: Indicates action items in Message Center
- Seton HIE: Health information Exchange enables access to ambulatory/outpatient data from Seton affiliated clinics
- Refreshes the screen, use this button frequently

**Message Center - Overview**

Message Center assists providers with HIM queries/deficiencies (signing dictations, verbal orders, and electronic notes)

Documents - Review, modify, sign, refuse, forward
Messages - Communication from other providers
Orders - Review, sign, refuse
Results FYI - Management of post-discharge lab results
Documents to Dictate - Review and take action
Display—Controls the time range of visible items. The default setting will display the last 30 days.
**Message Center - Proxies**

To proxy a medical provider:

- From Message Center, select **Proxies** from the Inbox
- Click the **Manage** tab
- Select **Add**
- Search the physician's name using the binocular search
- The begin date defaults to today's date and remains for 30 days
- Under **Available Items**, select functions you want to proxy or select, **Grant All** to grant all signing functions
- Once selections are made, click **Accept & Next**
- Then, click **OK**

**Message Center - Co-signatures**

Medical provider students, residents, and allied health providers are required to route electronic notes to a supervising provider.

*All medical provider student notes, MUST be cosigned

*Resident and/or allied health providers may require review and/or co-signature depending on specialty.

*Notes that have been reviewed can be Forward Only to the author.

**Allergies**

Providers can minimize needless discern alerts by accurately modifying/documenting (adding) patient allergy information early in the patient encounter.

**Modify**—Highlight previously documented allergen and select **Modify**.

Edit the allergy details in section 4 under **Allergy details**

**Add**—Select **+Add**. Type the allergen in the Search box and hit enter. Double click on the desired allergen. Type the reaction in the same Search box and hit enter. Double click on the desired reaction. Complete points 1 - 4 on the right side of the screen and hit **Apply**.

**Orders Management**

Providers need to review all active orders before adding new orders

From within the Orders View, left-click on the **Displayed Orders** banner.

Then select **All Active Orders** and **Apply**

**Back to Top**
Stop, Think, Act and Review

It is important for Providers to review all active orders before adding new orders.

The process to remember is:

- Review all active orders
- Ask: Do these orders apply to current situation?
- If the answer is YES, do not add additional orders
- If the answer is NO, can they be modified to make appropriate? If so, modify
- Should they be discontinued? If so, discontinue
- After all current orders have been addressed, then ADD new orders.

Note: This process helps to reduce duplicate and conflicting orders entered into the chart.

Entering an Order

From within the button there are four steps of placing order(s):

- Search - use the search window and related synonyms
- Review - order details should be reviewed and modified if necessary
- Sign - when all details are complete
- Refresh - use the minutes ago button to complete the ordering process

To remove an order, right-click on the order and select Cancel/D/C.

Note: Orders which are in a status of, "Processing" cannot be discontinued. (Click on the refresh button first, then right-click to discontinue).

Note: The medication routes cannot be modified. The order must be canceled and reordered.

Note: Rad/Lab orders which are “In Process” cannot be modified. A call must be made to radiology or lab.

Medication Clinical Decision Support (mCDS)

There are three types of alerts:

- Allergy
- Drug/Drug
- Duplicate Orders

To manage these alerts, read the details in the window, use the hyperlinks to obtain more details, and make an appropriate selection from the Reason drop down.

Use the Continue or Remove New Order buttons.

Weight-Based Dosage Calculator

The “Dosage Calculator” icon is located in the Orders Detail section of the order screen.

The icon will note which medications will invoke the Dosing Calculator to calculate the final dose.

- If the med will be dosed per patient weight, the Dosage Calculator will open
- The patient’s dose will calculate from the patient’s charted “Dosing Weight”.
- Review the default Target dose
- Adjust the weight or enter a more appropriate Final Dose. Use the Rounding function to round dose more easily
- Click Apply Dose

Note: The Dosing Weight displays in the banner bar.

Note: The calculator does NOT cap for maximum/minimum doses in the Final Dose window!

Power Plan Overview

A Power Plan is an order set utilizing Evidenced Based Practice (EBP). Plans can be found by typing the comprehensive diagnosis into the search field:

Orders may be Selected/deselected (check or uncheck) and modified as appropriate

- Power Plans may be initiated for immediate use
- Power Plans may be signed and left in a planned state to be initiated later.
- Use the **Initiate Power Plan** single order to delegate initiation of the plan.

- **Add to Phase** Additional orders may be added to the Plan by using **Add to Phase**.

**The Banner Bar should show inpatient status. If the Banner Bar does not show this status, leave the Power Plan orders planned and place the **Initiate the Power Plan** single order.**

- **Show Only Selected Items**, orders which are pre-checked in the Power Plan
- **View Excluded Components**, shows orders not initially selected in the Power Plan
- **Save as My Favorite** - Customize a Power Plan and save it to a Favorites folder before signing the Power Plan
- **The Ellipse shows other common choices available or that order**
- **A protocol is imbedded inside a Power Plan**

**Care Set Overview**

A Care Set is a smaller collection of pre-built orders conveniently bundled together for a specific test, condition, or care process. Meds typically ordered as loading doses with maintenance infusions are built as Care Sets.

- Care Sets are differentiated from Power Plans and single orders by a square icon with white background
- Individual orders within a Care Set may be edited and modified like any other order
- Care Sets do not need to be initiated. They become active orders once signed
- Example of Care Sets: [Coagulation Lab Studies], [TB skin test with control], [Rapid Respiratory Panel]

**Discontinue Power Plans**

To Discontinue a Power Plan

**Before** a Power Plan is signed — Right-click on the Power Plan name and select **Remove**

**After** a Power Plan is signed — Right click on the Power Plan name, select Discontinue. Then, from the "Discontinue" pop up box, indicate the items to be kept by placing a check in the “Keep” column.

**Orders - Favorite Folders**

Separate Favorite folders may be created for Orders, Rx Meds, and for Customized Power Plans

To Save Favorites:

- Right-click the order, select **Add to Favorites** before signing. The Favorites folder opens the opportunity to create **New Folder** or the order.
- Power Plans may be saved, using the, **Save As My Favorite** button prior to and after modifications
- When creating favorites, if those orders/Power Plans are not intended for that patient, simply right-click on the order/Power Plan and choose **Remove**
- The Favorite Folder is accessed by clicking on the Star icon

**Orders - Organizing Favorite Folders**

- Click the drop-down button beside the star icon
- Select **Organize Favorites**

Favorites may be organized by these actions:

- Create Folder
- Move
- Rename
- Delete
- Sort Alphabetically

[Back to Top]
**Documenting Medication by Hx (Home Meds)**

From the Orders page:
- Click **Document Medication by Hx** button
- Select No Known Home Meds, Unable to Obtain or Add
- When adding home medications:
  a) Search for and select the home medication.
  b) Add all known details; or
  c) Use the common home meds folder to search
- Click the **Compliance** tab
- Enter time and date of last dose
- Once all home medications are added, click **Document History**
- The **Document Medication by Hx** list is also available on the Med List. See pg. 31.

**Medication Reconciliation - Admission**

**Admission Medication Reconciliation (Med Rec)**- From the Orders page:
- Click the **Reconciliation** button
- Select **Admission** from drop-down menu
- Active inpatient medications will be defaulted to **Continue**
- Home medications need to be reconciled
- Choose **Do Not Continue** for home medications not to be given in the hospital
- Choose **Continue** for home medications to be given while in the hospital
- Any orders may be modified within this window

While performing Admission Med Rec, if an order sentence does not cross over to right side of screen, choose from Suggested Alternatives. If the specific drug is not available, choose TNF medication from the Non Formulary alternative.

- Continue until all medications have been selected
- Click **Reconcile & Sign**

**Tip:** If Admission or Discharge Meds Rec completion is interrupted, click **Sign**. The blue icon denotes Meds Rec is partially complete. At a later time, click on the Reconcile tab to complete the Medication Reconciliation. The completed and signed orders do not need to be repeated.

**Note:** This feature is not available with Transfer Meds Rec.

**Medication Reconciliation - Transfer**

**Transfer Med Rec**—From the Orders page:
- Review all orders. (Modify single orders OR discontinue Power Plans to make them appropriate for the next level of care)
  **Note:** Current in-patient medications default to continue.
- Complete **Transfer Med Rec**
- Click **Reconcile & Sign** button
- A single order, **Orders Reconciliation Complete** should be placed to indicate to nursing that all orders have been reviewed and are appropriate for the next level of care

**Tip:** Modify may only be used to change rate, dose or frequency of medication orders
**Change of administration route requires Cancel/DC and Reorder**
Use the **Continue** and **Discontinue** columns to decide which medications the patient should receive at the next level of care.

### Medication Reconciliation - Suspend/Resume

Suspend allows the adjustment of individual med dosing schedules by placing a med “on hold”. Resume reactivates the previously suspended order.

**To suspend:**
1. Right-click the medication and choose **Suspend**
2. Enter a reason.
3. Sign and refresh the order.
4. The medication shows as dithered on the MAR Summary.

**To resume:**
1. Right-click the medication and choose **Resume**
2. Enter a reason for resuming the medication.
3. Sign and refresh the order.
4. A suspended med may also be resumed while performing Transfer Meds Rec.

**Note:** This feature only allows current time actions. You **cannot** suspend or resume for a future date or time.

### Medication Reconciliation - Discharge

- From the Orders page, or from within The Depart icon choose **Discharge Med Rec** from the Reconciliation tab. Current in-patient meds will default to continue
- Use the **Continue** and **Discontinue** columns to decide which medications the patient should receive at the next level of care.

**Tip:** If Discharge Meds Rec completion is interrupted, click **Sign**. The blue icon denotes Meds Rec is partially complete. At a later time, click on the Reconcile tab to complete the Medication Reconciliation. The completed and signed orders do not need to be repeated.

### Prescriptions

Prescriptions may be printed or sent electronically.

**Printing:**
1. Choose **Discharge Meds as Rx** from order catalog
2. Search for the medication
3. Complete the order details:
4. In the Send To tab, select the desired printer to print the Rx on watermarked paper.
5. The script will print with the providers name as Prescribed by.
6. The printed prescription must be signed.

### Depart - Discharging a Patient

Using the **Depart** icon on the tool bar open each section by clicking on the pencil/paper icons.

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Back to Top
Patient Education

Select the icon to open the Patient Education module.

When the module opens, you will see related patient education already listed in the Suggested Instructions viewing window.

Select the appropriate patient instruction from the list, or click on the All tab to open more educational topics.

A double-click places the instruction in the box below

Click the red X to remove unwanted instructions

Read through the selected instruction and edit as necessary (select the appropriate language)

Click OK or Sign to return to the Depart Process

Completing a Follow-up

From the Depart Process:

- Open the Follow-up Date menu item
- Search for the Who (provider) you need the pt. to follow up with, by typing their name in the text box and clicking the binoculars. For clinics, use the following format: 'clinic, (first letter of clinic)'. For example, for Lone Star Circle of Care:

- Select How, When, and Where you would like the patient to follow-up and document those choices in the chart
- Sign the section

Adding a Diagnosis

Medical providers are required to document a Discharge Diagnosis at the time of discharge, or at any time in the course of patient care.

- Click the Add button
- Type the Diagnosis in the yellow field
- Select the binocular to search
- Select most appropriate diagnosis (it will default as Discharge Diagnosis)
- Select Add Problem & Diagnosis if this diagnosis reflects an ongoing health condition that should remain in view when planning patient care
- Diagnosis Assistant (DA) is available to specify the diagnosis in accordance with ICD-10 guidelines.

Adding a Problem
• Click the **Add** button
• Type the Problem in the yellow field
• Select the binocular to search
• Select most appropriate problem
• Nursing Problems will show Under **Classification**, as **Patient Stated** and should be modified to **Medical** problems, or cancelled
• To resolve a problem select the problem, click **Modify**, change Status to **Resolved**
• Resolved problems file to the Past Medical tab in the Histories module

**Note:**
- **Inactive** - if the chronic problem has a potential to return
- **Resolved** - if the chronic problem has no potential of ever returning

### Diagnoses and Problems - Favorites Folders

• Search a diagnosis or problem, click the **Add to Favorites** button
• The Folder Maintenance screen opens
• Add to or Create Folder
• Click OK to close the screen
• To find the Favorites folder, click +Add
• Click on the down carrot to organize your Favorites
• Create folders as needed

### PowerNote

• Use the "Seton Catalog" when creating a PowerNote.

• **Macros** - select desired terms, right click the paragraph, sentence, or term, select **Save Macro As**, Title your Macro, click Create New

• **Auto text** - type and highlight the desired phrase, right click the highlighted phrase, select **Save as Auto Text**. Title the phrase in the Abbreviation box using the dot prefix (..)

• **Display Contributor View**— Shows the text rendition of the note.

• Completed notes may be found in the **Existing** tab. Providers can reuse an existing note by selecting ‘Copy to new note’. Providers should only copy forward notes they have authored.

### Saving a PowerNote

PowerNote has an auto-save function. If you are called away, your note will **not** be lost.
• PowerNotes can be saved to finish at a later time. To save a note, click the Save & Close button at the bottom of the screen.

• To complete a saved note, go to the Existing tab in the PowerNotes Section. Highlight the note you wish to complete. It will have a status of In Progress. Double-click on the note to open.
• When you are finished modifying the note, click the Sign & Submit button at the bottom of the screen.

**Editing a Saved PowerNote**

• Highlight the note you wish to edit and click Modify Note or Correct Note. Click OK.
• Sign the note. The note will now display:

  ![Image of note options](image)

  * Final Report * Document Contains Addenda  * Final Report * Document Has Been Updated

• Click on the Track Changes icon. This will allow the changes to be visible.

**ePrescribe**

• Prepare the Rx and complete all fields.
• Ensure the correct pharmacy is listed in the Send To field and Sign.
• The electronic Prescription Preview window opens to prompt the provider to verify the destination of the transmitted prescription. If correct, select Continue.
• Providers can view the status of the transmission to SureScripts by right-clicking on the prescription and selecting Order Information in the Additional Information Tab.
• Transmission errors are managed in Message Center. The Pharmacy contact information will be available.

NOTE: Print a new prescription or call the errant pharmacy in cases of transmission errors.

**PART II FirstNet**

**FirstNet**

FirstNet is the application used to access Emergency Department Tracking Lists. From the Tracking List, patient progress through the Emergency Department can be tracked including timestamps and the patient EMR accessed.

**The Tracking List**

**Tracking List—Checking-in**

Checking-in as an Available Provider

Provider Check-in/Check-out icons: (1 icon; 2 functions)
The green checkmark icon = NOT checked-in
The red X icon = Checked-in
To check in:
Click on the green checkmark icon
Select Provider Role (yellow field indicating a required field)

Select Default Relation (not required, but strongly advised)
Select Available Reviewer and Associated Provider Color

**Tracking List—Assigning Self**

Assigning Self to the Patient
Provider Assign/Un-assign icons: (1 icon: 2 functions)
The white icon = To Assign self to patient
The red circle icon = To Un-assign self from patient

**Tracking List - Navigation**

Most EM providers will use the EP tab to optimize their workflow as here, the patient names are sorted by acuity and then by LOS. This tab also has a Cosign column to indicate outstanding verbal orders/SMDOs. Double-clicking on the icon allows for immediate co-signature of the VO/SMDOs via a shortcut to Message Center.

The ED Dashboard shows the number of patients in the waiting room (WR: 13) the number of patients who have been registered (Total: 54) and the average length of stay from check-in time to current time (Avg LOS: 4:35)

**Tracking List - Columns**

![Tracking List Columns](image)

Back to Top
**Tracking List - Shortcuts**

The mouse hover function is very useful to reveal the meaning of icons.

To see Lab/Rad/Micro order statuses, or medications pending administration.

<table>
<thead>
<tr>
<th>Order Status</th>
<th>MAR # IV Staging</th>
<th>Lab</th>
<th>Rad</th>
<th>Micro</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time</td>
<td>Time</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>02/01/2014</td>
<td>20:35</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>02/01/2014</td>
<td>12:18</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>02/01/2014</td>
<td>20:35</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ordered</td>
<td>Ordered</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pending</td>
<td>Pending</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Collection</td>
<td>Collection</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The mouse double-click function on certain columns opens shortcuts to sections of the record:

Lab/Rad Micro columns → Flowsheet View
Allergy column → Allergy Profile
Co-Sign column → Message Center

**Critical Value Review**

To clear a Critical Value icon and indicate it as reviewed:

For a patient with a Critical Value icon, double left-click on either of the Lab/Rad/Micro columns.

The Flowsheets shortcut opens. Navigate the tabs to find the critical value (either VS or Lab value)

Click “Review” to remove the Red C icon.

*Note: Providers must be signed in as an available provider and as an available reviewer to clear this icon.*

**FirstNet Specifics Features - ED Triage View**

Once inside the EMR, there are some areas of the record which are very specific to FirstNet: ED Triage View, Orders View, Prescription Meds and PowerNote ED.

1. **The ED Triage View** - ED nurses collect triage information and complete the triage form. (Most sites still print a version of this form)

2. **ED Order Folders** is the default view inside orders where common ED orders are listed, especially the ED Power Plans (Adult and Pedi), and where favorite orders and power plans can be accessed.
**ED Displayed Orders**

3. **Displayed Orders** View should be customized to be “All Orders/All Statuses” by left-clicking on the “Display” sentence and making a selection from the dropdown box.

*Note: This setting will ensure that orders completed at triage (Ex. SMDOs) can be seen*

![Image of Displayed Orders]

**ED Reducing Clicks When Placing Orders**

4. **Reducing Clicks** - The Order Sentence selection ‘None’ will default ED lab specimens to Blood (or appropriate specimen) and also default to Stat.

The Order Sentence for Rad orders will default to ‘ASAP’ which is for rapid turnaround for all ED patients. Stat is reserved for Stroke/Stemi and Cat trauma rad orders.

![Image of Order Sentences]

**ED Specific Single Orders**

5. **ED Specific single orders**

![Image of ED Procedure Wound]

**ED Power Plans**

6. **ED Power Plans** - power plans used in the ED are grouped into two folders; adult and pedi. Whereas low acuity patients can be managed with a few single orders, Power Plans are intended for patients with high acuity with vital diagnostics, medications and titratable drips all contained.

Most all ED Power Plans **Auto-Initiate** once they have been signed and the **Refresh/Minutes Ago** icon has been clicked.

![Image of ED Power Plans]

Back to Top
**ED Disposition Orders**

7. ED Patient Disposition orders are all contained in the ED Admit/Discharge folder

There are 5 disposition orders:

1. The ED Order to Admit order - For patient admissions (the same site)
2. The ED Discharge order - For patients going home
3. The ED Discharge Out To order - For patients being sent to a non-home location
   - Example: Jail, Group Home, Foster Care
   - Another inpatient facility
   - For inpatient psychiatric units
4. The ED to OR Request order - For patients going to surgery
5. The Transfer To order - Strictly for patients moving between the main ED and PSED at UMCH

**ED Prescription (Rx) Meds**

8. Rx Medication Orders

In the Discharge Meds as Rx window, there are many ED folders with common Rx meds. The DCMC Med Favorites folder contains common pedi Rx meds divided into 1 Kg weight increment folders

Note: ED prescriptions will all default to maintenance, but can be changed to acute if a duration unit is completed

**PowerNote ED**

PowerNote ED Part 1

The Tracking List should have an additional column, Doc Mgmt for provider electronic note management

- **Red icon** = electronic note not yet started
- **Yellow icon** = note has been launched/begun/saved
- **Green icon** = note has been signed and submitted

**PowerNote ED Templates**

ED templates should all originate from the Reason for Visit tab

Use the PNED RFV dropdown or use the *Search window

Note 1: The Note *Type will default in

Note 2: Frequently used notes will also show in the Recent tab and can be added to the Favorites tab
**PowerNote ED Procedure Notes**

Documenting Procedures within PNED.

Not all templates will include a procedure note
From the Procedure Paragraph:
- Right-click on the green header Procedure
- Select Insert Sentence
- Make a selection Ex. LP or Critical Care note
- Click OK

*Note: Once selected, the procedure template cannot be removed, but if terms are not selected, then the procedure template will not show in the signed note*

**FirstNet Tracking List Icons**

*Helpful Information*

**Doctor Link** — [http://doctors.seton.net](http://doctors.seton.net) A portal for Seton providers including information on a variety of topics

**LearningLIVE** — Brief PDF documents and videos related to COMPASS. Navigate to the COMPASS Home page and click on the LearningLive tab which is located on the Navigator tool bar across the top of the screen, or it may be accessed from within Doctor Link.

**For Assistance:**
- **ServiceDesk (512)324-1675** - Immediate assistance for IT issues ONLY
- **ProviderCompassSuppo@seton.org** - Assistance in 24 to 36 hours