

Providers still needing to enroll for ePCS

Starting Monday 12/21, providers still needing to enroll should call the CI support line.
Do not call the IS Help Desk for enrollment in ePCS.

CI Support Line M-F 8am-4pm: (512) 537-8179

For ePCS usage support call the CI Support Line. After hours please call the IS Help Desk to log a ticket ext. 41675.

Enrollment is 100% online and should only take 5-7 minutes to complete if pre-steps are completed:

1. Have government issued picture ID available (required by the DEA)
2. Zoom app installed on smartphone (QR below)
3. Imprivata ID app installed on smartphone (QR below)
 - Turn on “Easy Access” and “Simple E-Prescribing” in the app
4. You’ll need access to both a computer and your smart phone

Once pre-steps are completed:

1. Call the CI Support Line (512) 537-8179.
2. Be prepared to log into a Zoom Meeting on a computer.

Links below for phone use only:

QR Barcode Links:

❖ iOS 11 or later, or Android 7 or later required for Imprivata ID

Zoom Download	Zoom Meeting	Imprivata ID (Apple)	Imprivata ID (Android)
			